



Buying a Membership

(Club Memberships)



User Guide for JustGo

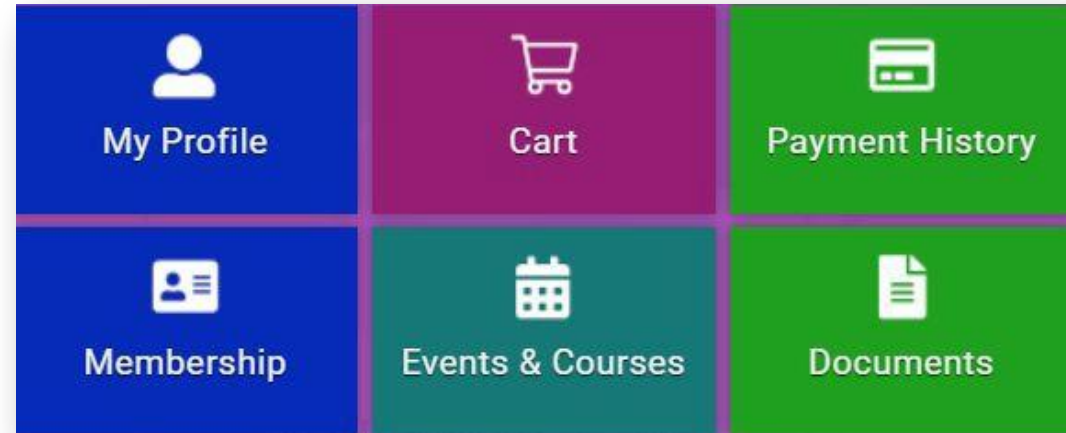
What's inside?



- [How do I access Membership tile?](#)
- [How do I buy a Membership?](#)
- [What are my payment options?](#)
- [How do I know if my payment was successful?](#)
- [How do I renew my Membership?](#)

How do I access Membership tile?

Sign in from the login-in screen using your username and password (remember these will be case sensitive), and click on the Membership tile, via **MENU** in the top left-hand corner.



How do I buy a Membership?

From the Membership tab select your **Club Membership** tile (NOT **Associate Membership**) and on the next page select the appropriate membership type that you want to buy for yourself or your family member.

You can see all family members in **My Profile** under **My Family** on the left-hand side of the Profile area

Upload a photo, complete all necessary fields and tick the declarations.

Note: The **Club-Training** membership does not allow members to enter competitions.



| Price | Membership Type | Benefits |
|-------|---|---|
| £49 | Club - Competitive 1 Year Membership | <ul style="list-style-type: none">Manage your personal online JustGo membership profileSwim Wales Member Insurance cover & National Governing Body supportAccess to Swim Wales licensed Competitions & approved competitions outside WalesAccess to CPD... |
| £47 | Club - Training 1 Year Membership | <ul style="list-style-type: none">Manage your personal online JustGo membership profileSwim Wales Member Insurance cover & National Governing Body supportAccess to CPD opportunities, Training & Development CoursesAccess to Safeguarding & Protecting Children... |
| £15 | Club - Volunteer 1 Year Membership | <ul style="list-style-type: none">Access to your personal online JustGo membership profileSwim Wales Member Insurance Cover & National Governing Body supportAccess to DBS checksAccess to SW licensed Competitions & approved competitions outside Wales... |

How do I buy a Membership?

Swim Wales Rewards

Don't forget to add the optional Swim Wales Rewards package at this stage.

Get access to an array of online and in-store discounts across some of the biggest retailers. With your purchase you will receive access to Swim Wales rewards portal from which you can start making instant savings.
(£5.00)

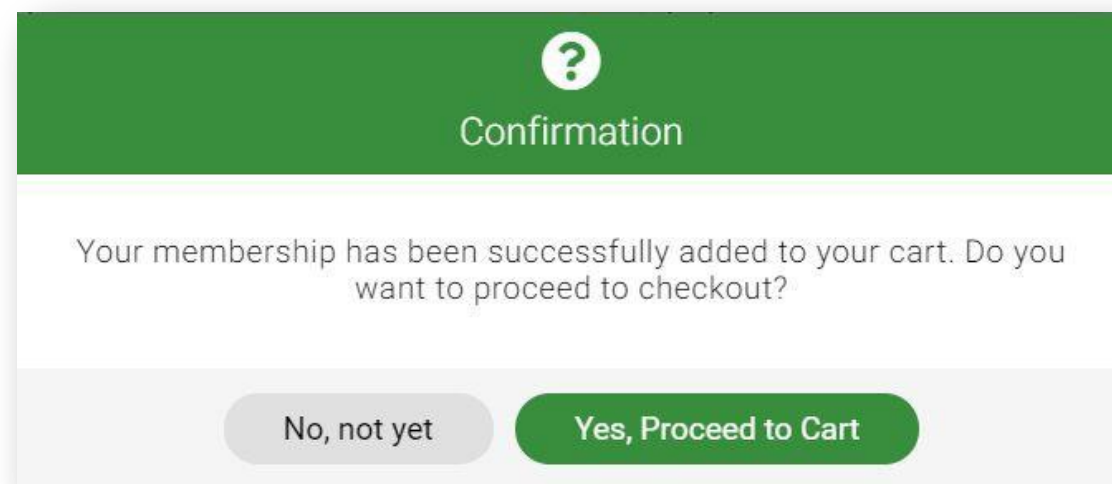
Click [Add to Cart](#) then FINISH



What are my Payment options?

On clicking 'Finish' you will be directed to the checkout 'Order Review' page. If you are happy that all details are accurate then you can proceed to step 'Pay with Card' and confirm payment.

If you need to make another membership purchase, click 'No, not yet' and you will be able to start the process again.

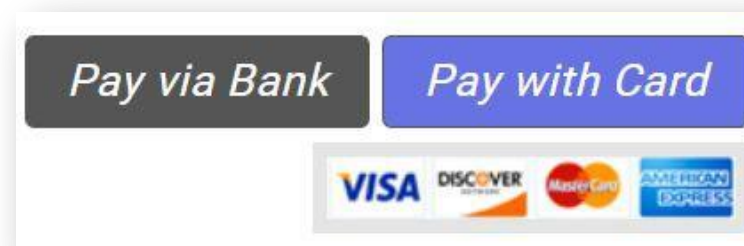


Continued on the next page...

What are my Payment options?

Please select **'Pay with Card.'**

A secure payment window will open up on screen, enter your card details and then hit the blue pay button.




Pay with card


System Admin

noreply@azolve.com

[Change payment user](#)


Card Information

1234 1234 1234 1234 

MM / YY CVC 

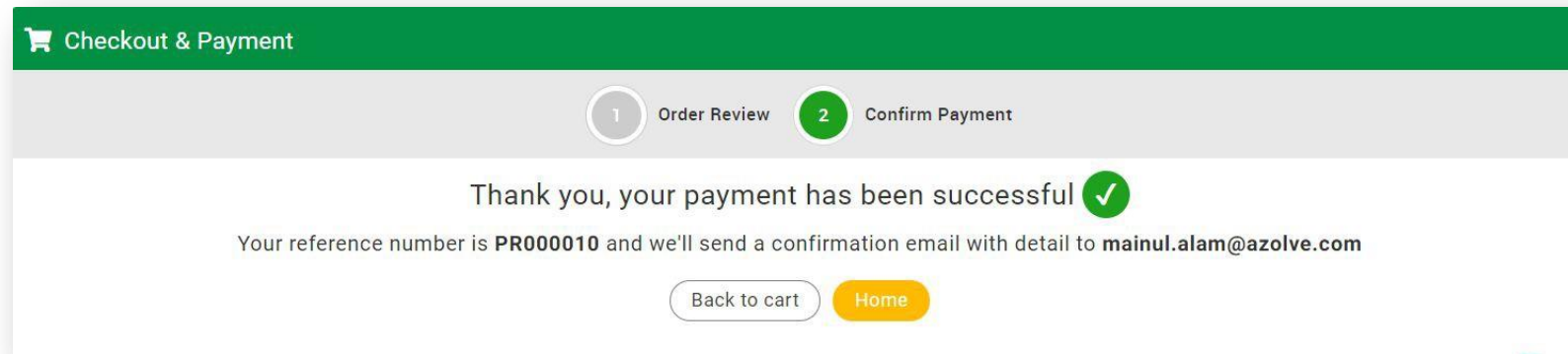
Name on card *

Merchant Initiated Transaction?

Pay £243.00 

How do I know if my payment was successful?

Once your payment has been successfully processed, the following message will be displayed:



How do I renew my Membership?

For members with an existing active membership, you will be unable to renew that membership until the renewal period is open. The renewal period is set by your organisation, and is typically 30 to 60 days before the current expiry date.