

Buying a Membership

(Associate Memberships)

User Guide for JustGo

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How do I access Membership tile?



Sign in from the login-in screen using your username and password (remember these will be case sensitive), and click on the Membership tile, via **MENU** in the top left-hand corner.





How do I buy a Membership?

From the Membership tab select the *Associate Membership* tile and *on* the next page select the appropriate membership type that you want to buy.

Note: You will require *Competitive Individual* as a Welsh Individual Member.

Upload your photo, complete all necessary fields and tick the declarations.

Categories > Associate Membership



How do I buy a Membership?

Swim Wales Rewards

Don't forget to add the optional Swim Wales Rewards package at this stage.

Get access to an array of online and in-store discounts across some of the biggest retailers. With your purchase you will receive access to Swim Wales rewards portal from which you can start making instant savings. (£5.00)

Click Add to Cart then FINISH





What are my Payment options?



On clicking 'Finish' you will be directed to the checkout 'Order Review' page. If you are happy that all details are accurate then you can proceed to step 'Pay with Card' and confirm payment.

If you need to make another membership purchase, click 'No, not yet' and you will be able to start the process again.



Continued on the next page...



Pay £243.00

What are my Payment options?

Please select 'Pay with Card.'

A secure payment window will open up on screen, enter your card details and then hit the blue pay button.



How do I know if my payment was successful?



Once your payment has been successfully processed, the following message will be displayed:





How do I renew my Membership?

For members with an existing active membership, you will be unable to renew that membership until the renewal period is open. The renewal period is set by your organisation, and is typically 30 to 60 days before the current expiry date.